



a world class African city



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## City Power's Experiences Regarding:

- A. The formation of the utility from Municipal Departments into City Power
- B. The maintenance and refurbishment experiences
- C. The energy crisis experiences, incl. smart metering

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## 1. Introduction

The City of Johannesburg is the first to convert its departments into Municipal Owned Entities (MOE's). This transition led to 15 MOE's being formed, of which City Power is one of them. The change came with many challenges regarding the infrastructure, human capital, employee relations, culture, merging of departments and political mandates, to mention a few.

## 2. Conclusion

The presenter will unveil all challenges and solutions that were applied at City Power. The presenter will also provide proposals on things that must not be ignored when transforming the electricity utility. The presentation will definitely be a good basis for the country to learn what the hard and soft issues are on merging different departments.