



# Loss Management at Customer Network Centre level with the focus on non-technical losses per feeder

**Presenter: Rob Shongwe**

Authors: Rob W. Shongwe, Modise L. Mashishi and Dr. Louis van Antwerp

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# Energy Losses Management

## Analyse Energy Losses

Dx/OU Losses

Energy Balancing

LPU/SPU Demand/  
Consumption

CC&B Anomaly  
Reports

Tip Off's

Technical Losses  
Simulation

## Plan & Execute Audits

Plan & Prioritise  
Audits

Source & Manage  
resources to  
perform audits

Perform Audits &  
Capture required  
info

Consolidate &  
Report on Audit  
Findings

## Resolve Audit Findings

Remove Illegal  
Connections

Disconnect  
Tamperers

Issue/Manage  
Tamper Fines

Revise Supply  
Group Codes

Repair Faulty Meter  
Installations

Correct Data Issues

Recover Revenue

## Evaluate Performance

Losses  
performance  
reporting

Evaluate ROI of  
losses  
management  
interventions

Implement  
continuous  
improvement  
initiatives

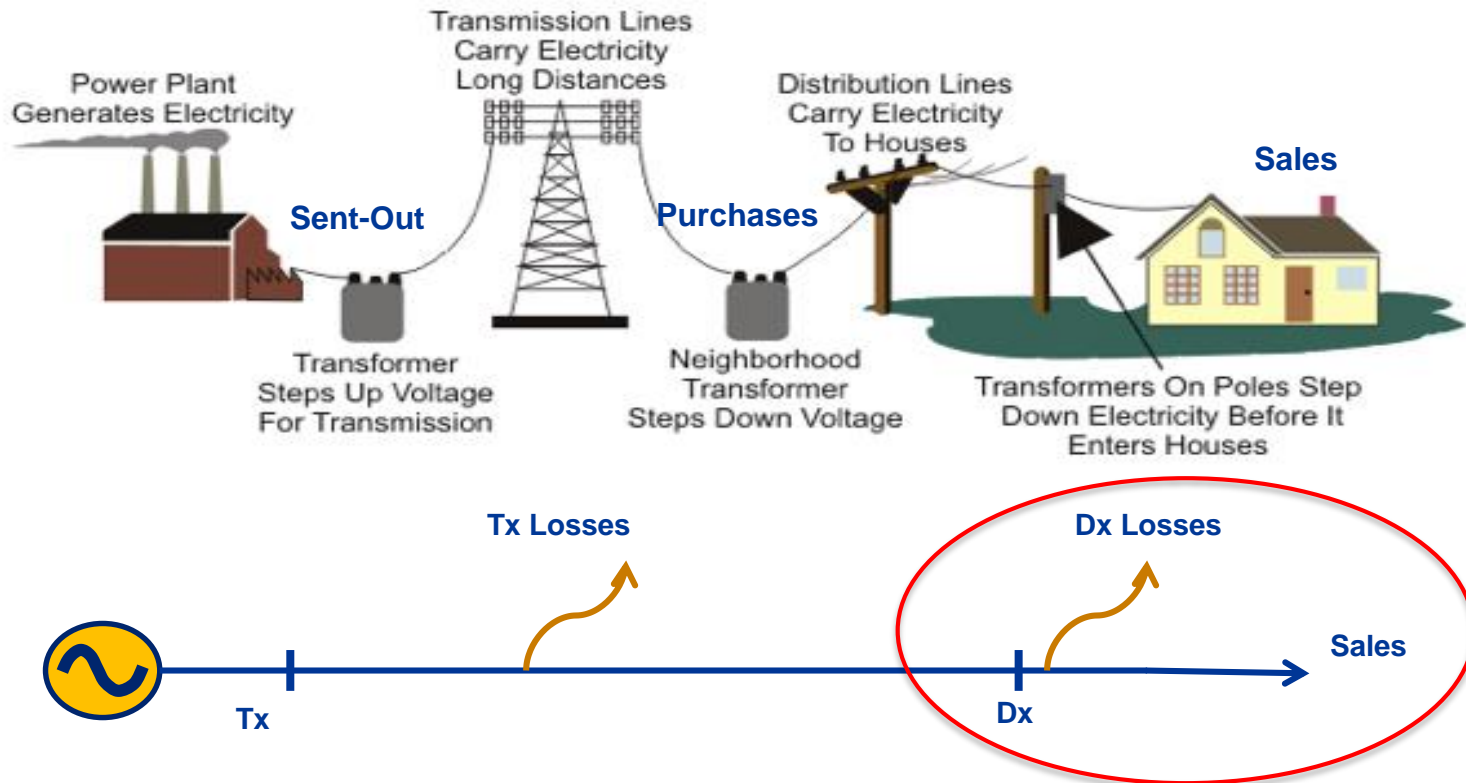
**Social Marketing (Operation Khanyisa)**

**Investigations, Arrests, Prosecution**

**Systems – Risk Analysis, Energy Balancing, Audits, Data**

- **Distribution**
- **Customer Services**
- **Corporate Affairs**
- **GroupSecurity**
- **Group IT**

# Energy Flow

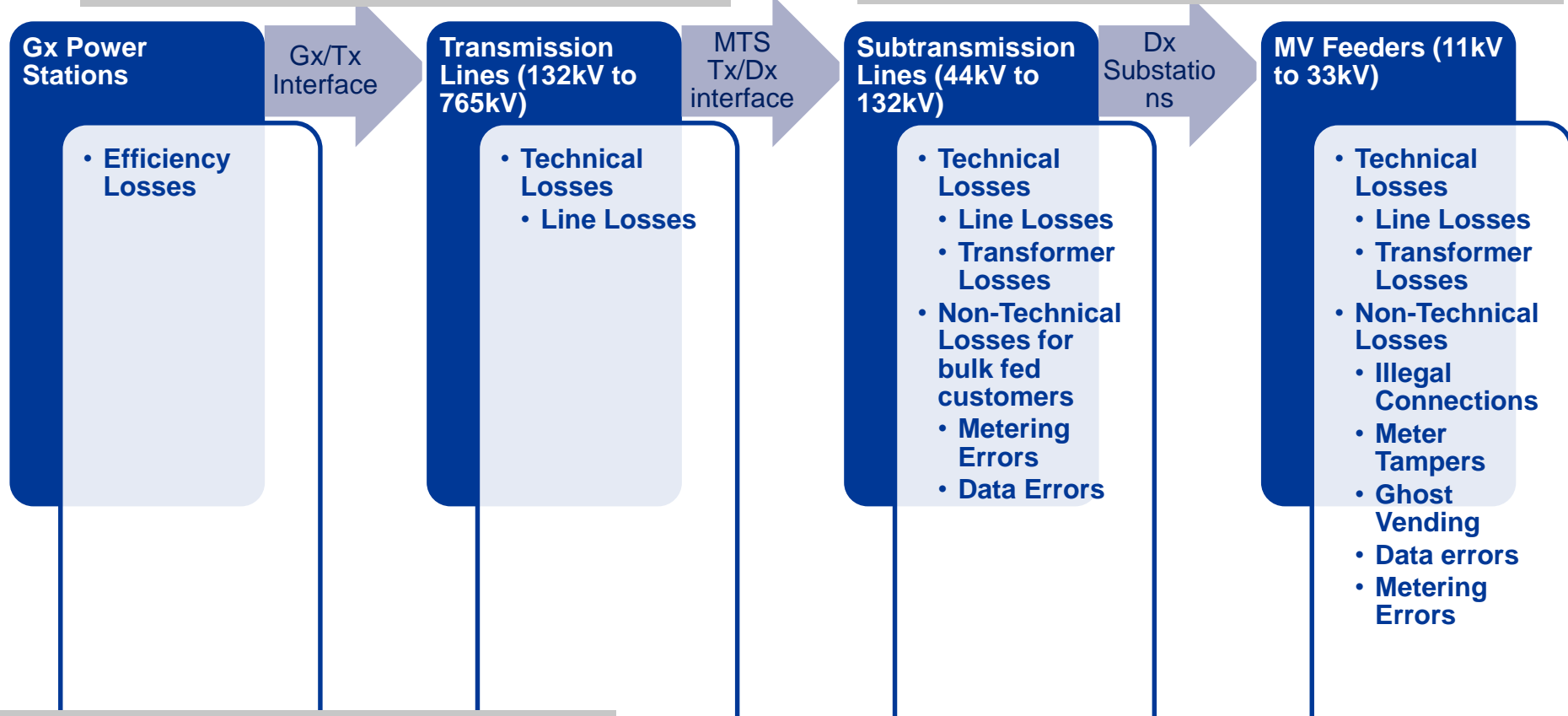


# Energy Losses Breakdown (Network Level)



Tx Losses Measured as difference between energy metered at Gx/Tx interface and Tx/Dx interface

Dx Losses Measured as difference between total MTS purchases (from Tx) & total Dx Sales

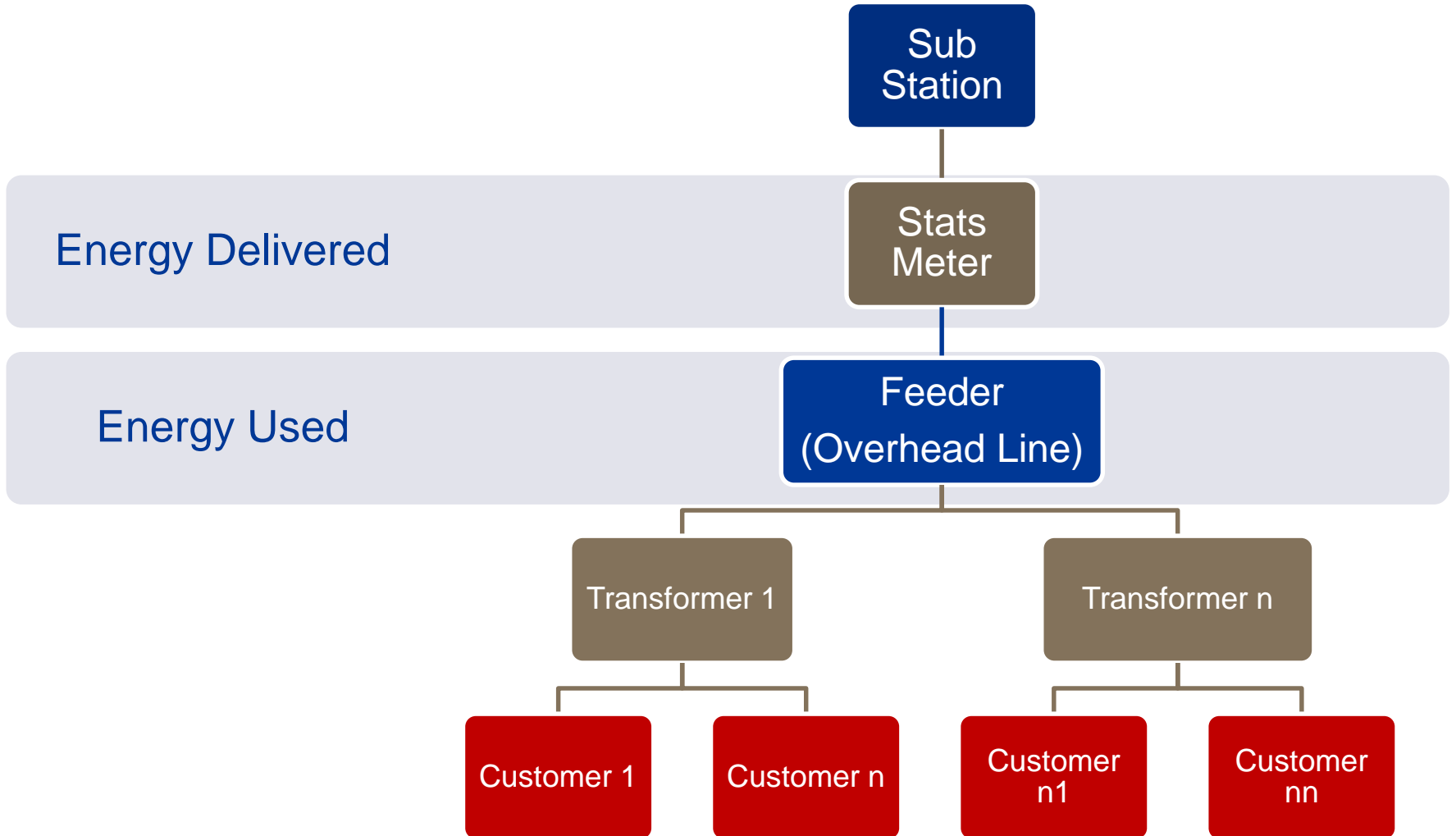


Gx – Generation  
Tx – Transmission  
Dx – Distribution  
MTS – Main Transmission sub

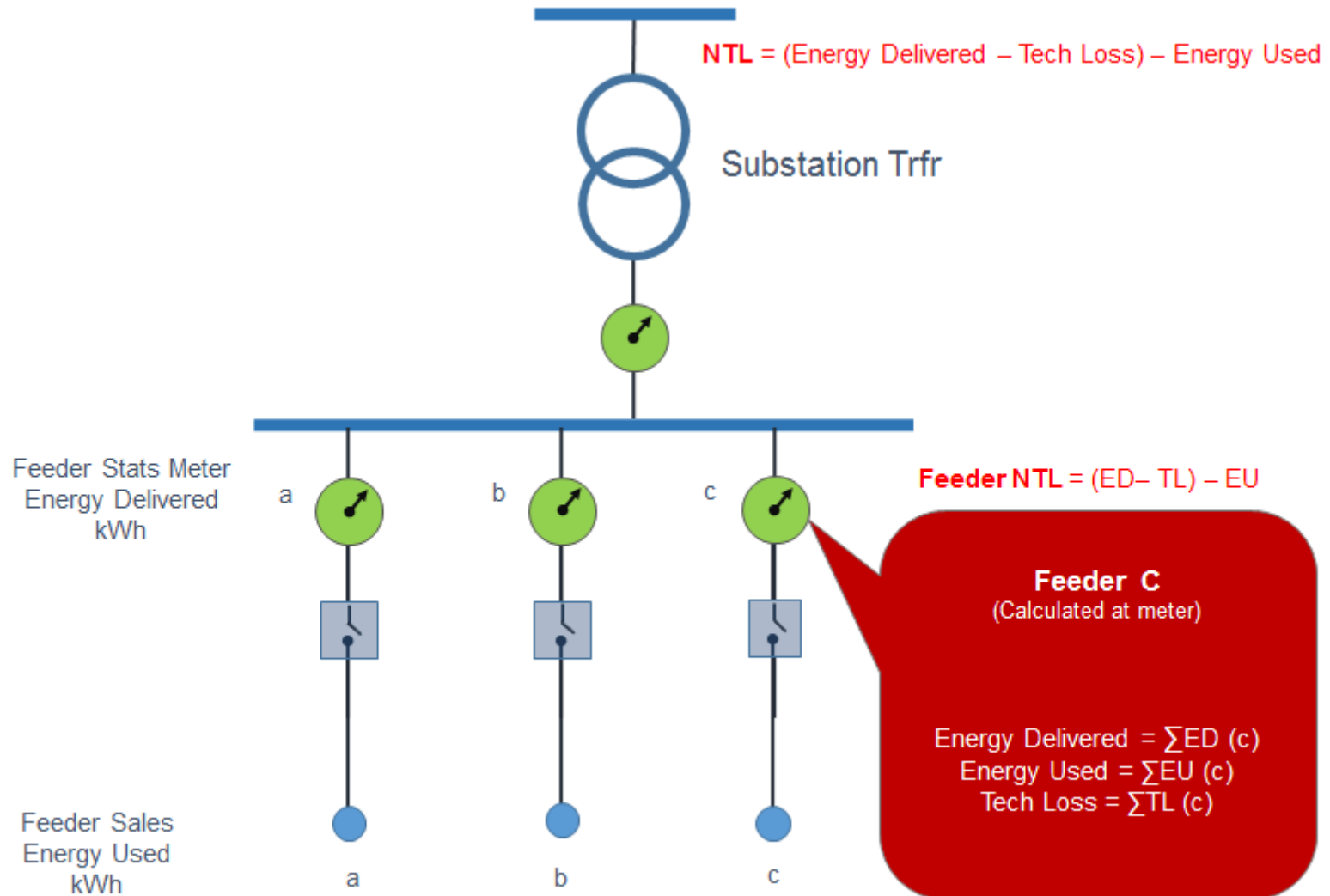
MV feeder level losses measured as difference between statistical meter energy inflow & total sales for customers linked to the feeder

\*current coverage of MV feeders with stats meters is 90%

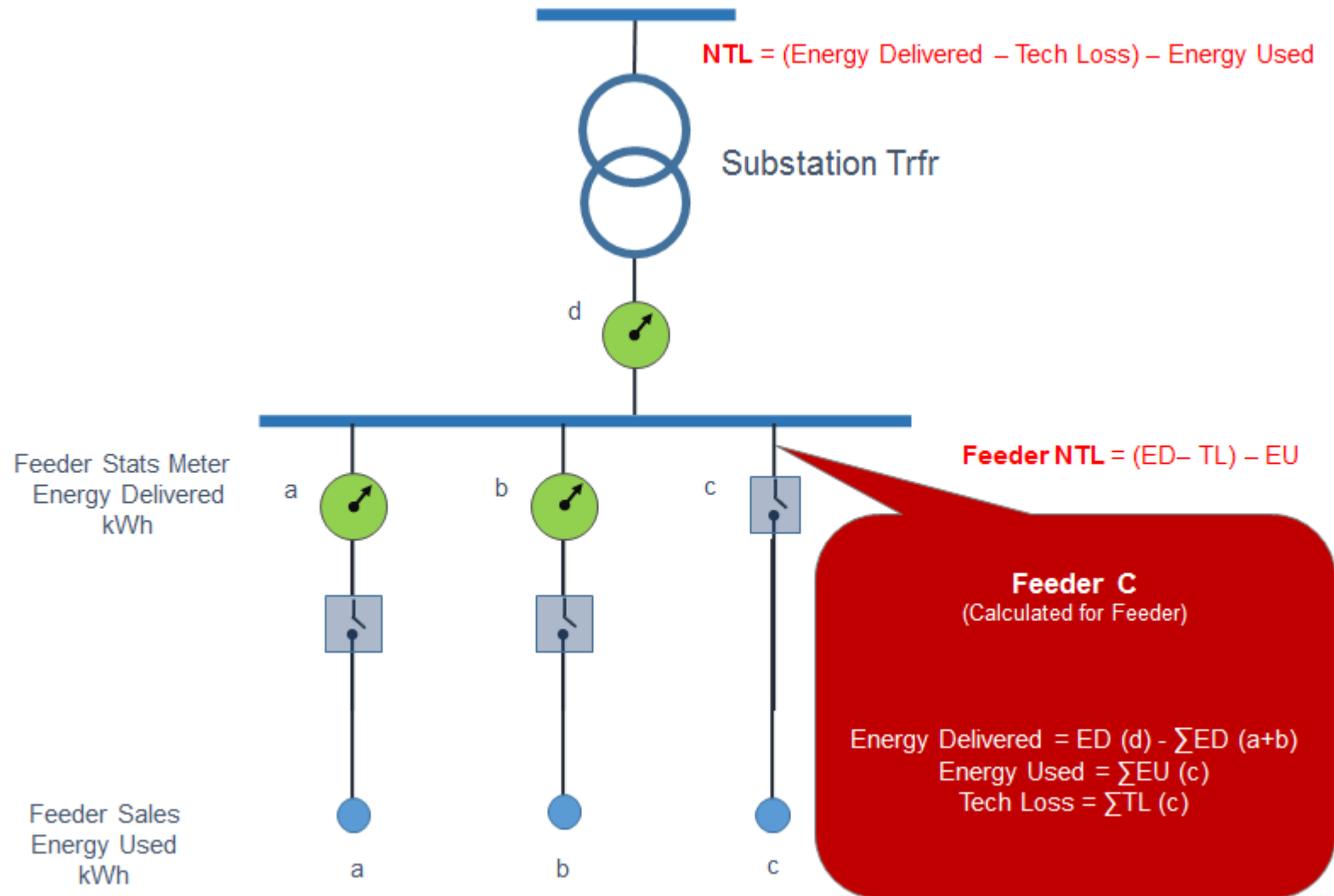
# Simple network diagram



# Typical scenario i/ii)

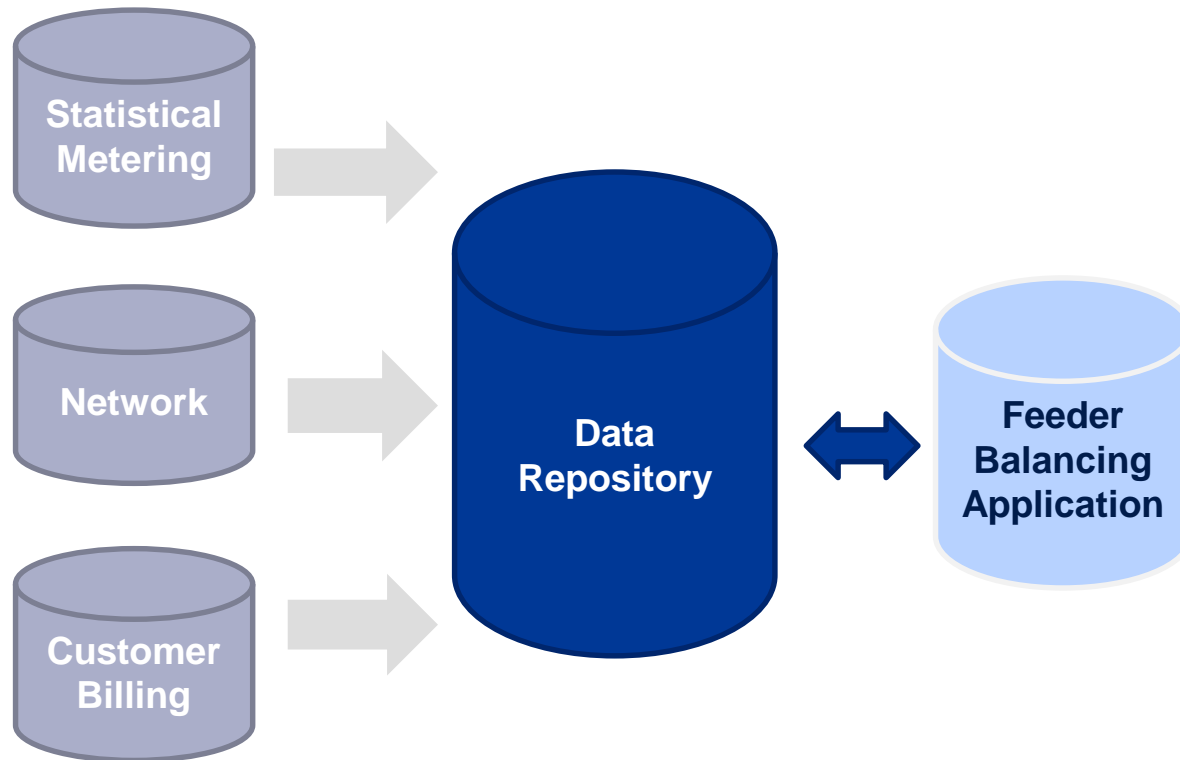


# Typical scenario ii/ii)

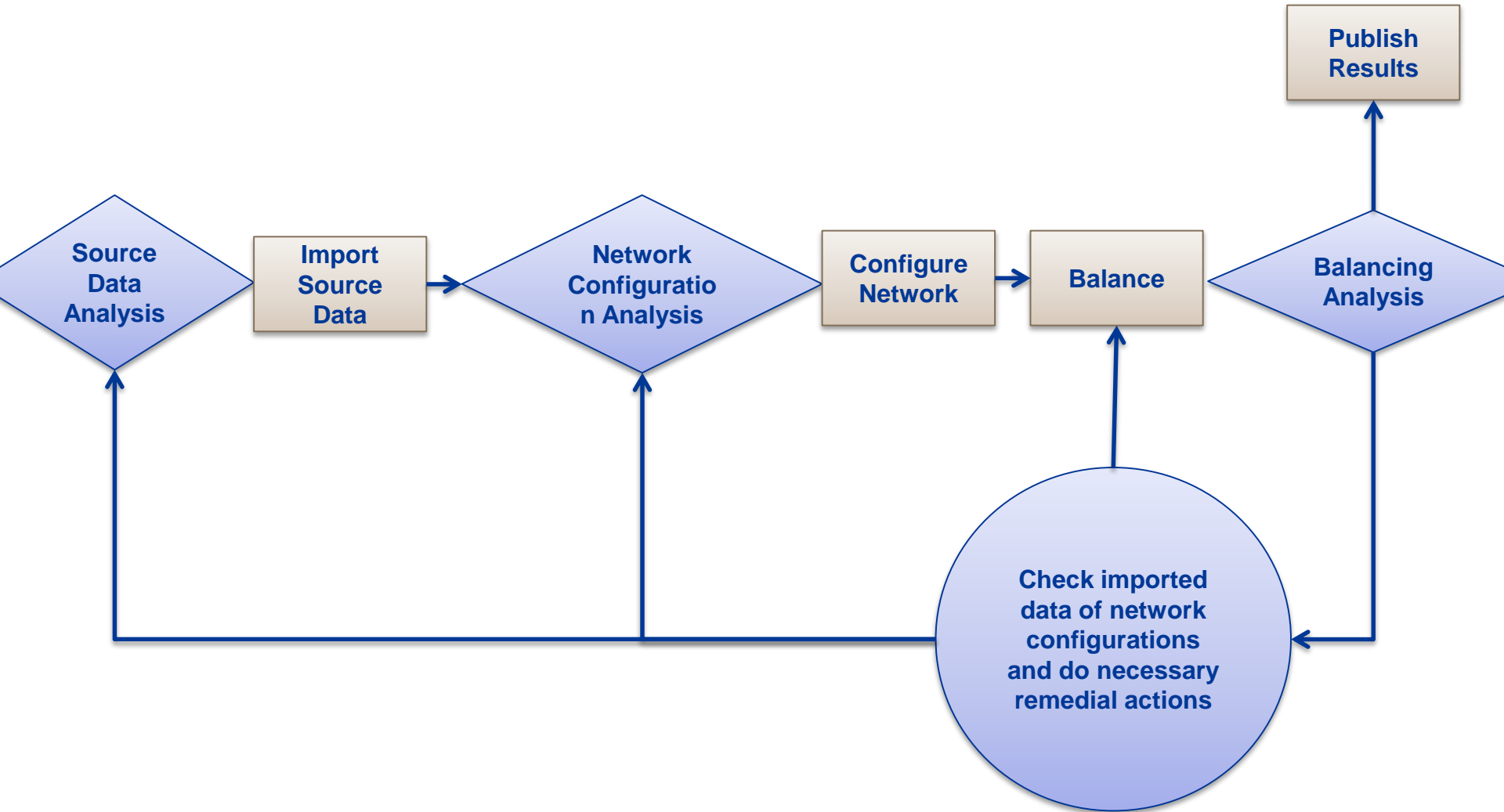




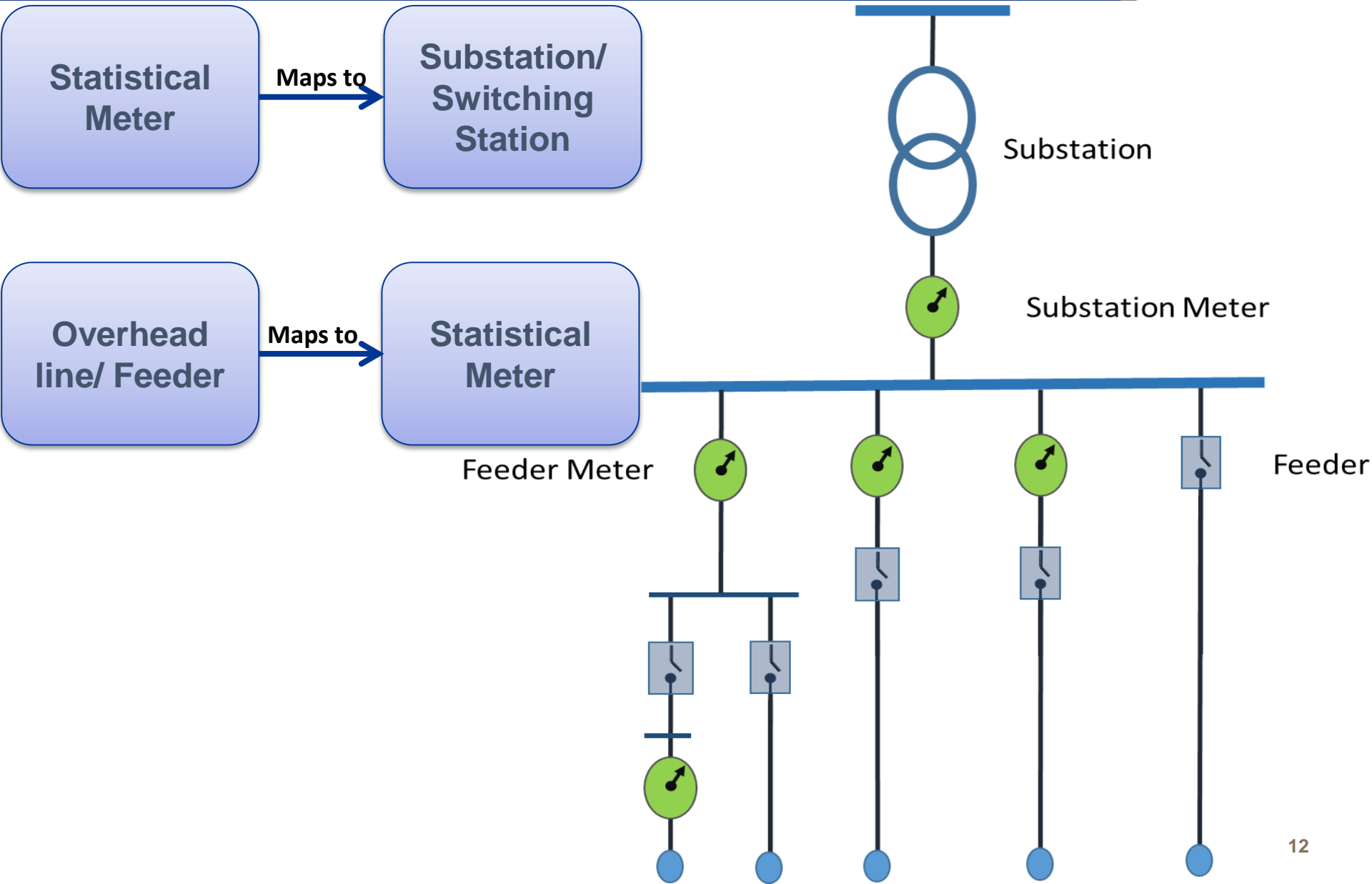
- The Feeder Balancing Application (**FBA**) purpose is to enable calculation and analysis of Technical Losses (TL) and Non-Technical Losses (NTL) by comparing energy delivered to energy used at **MV** feeder level.
- FBA enables the **mapping** of stats meters to feeders, mapping of **unallocated CDU sales** to feeders, **adjustment** on energy delivered and used, setting and changing various **statuses** and TL %.
- **Energy Delivered** readings are recorded and calculated on a **Stats Meter** from **meter management system**.
- **Energy Used** is customer consumption billed on **customer billing system**. This is linked to and summed up at a **Feeder (Overhead Line)**.
- Substation, Feeder and Transformer/Bulk details and mappings.
- **TL** is calculated on a Feeder (Overhead Line).
- **NTL** = (Energy Delivered – TL) – Energy Used. This should be calculated on a Stats meter.



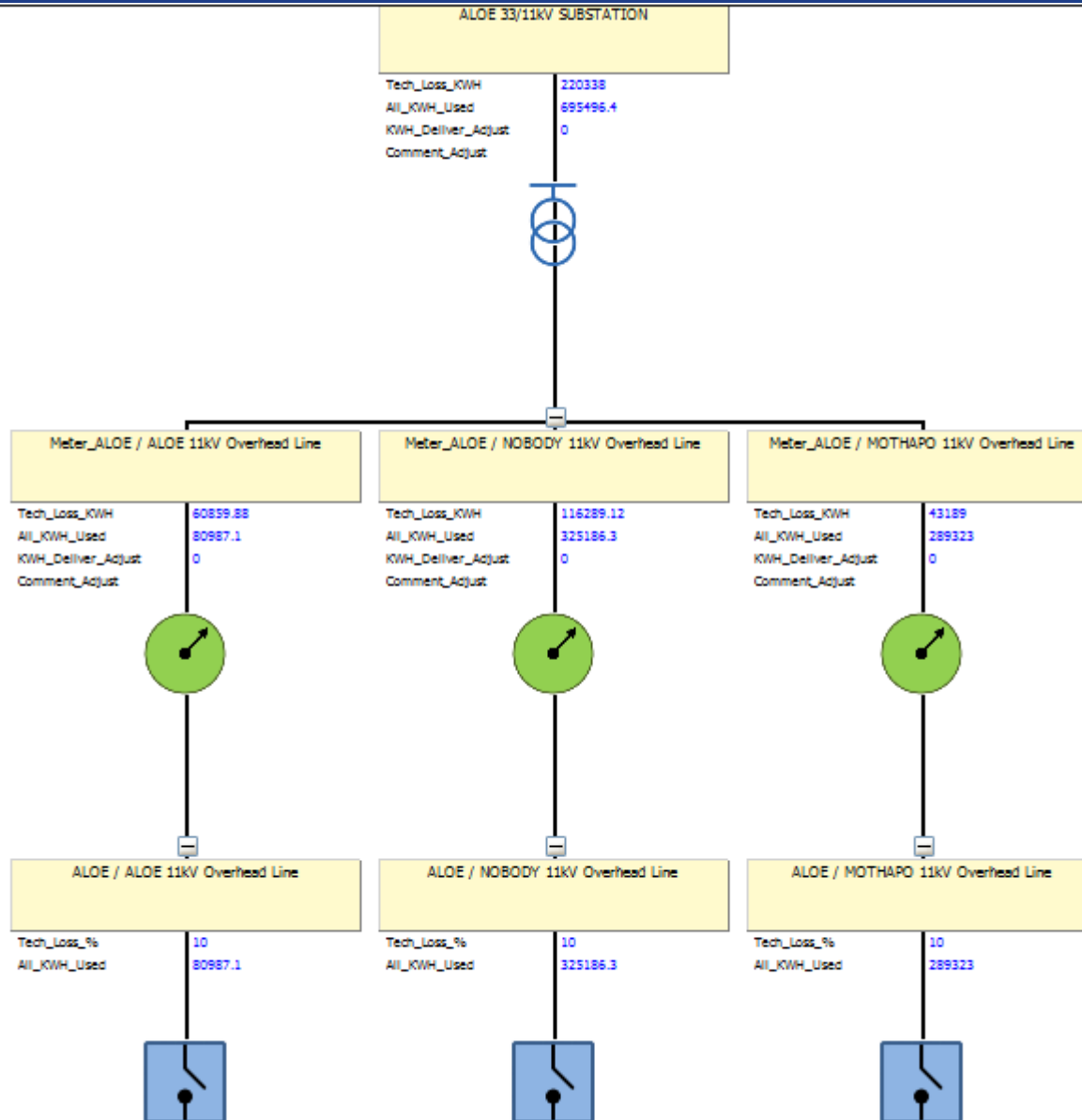
# Feeder balancing process



# Mapping of substations/switching stations, stats meters and feeders



# Typical Energy Balancing Calculation (i/ii)



# Typical Energy Balancing Calculation (ii/ii)

## Scenarios

Can not Balance	36	8.26%
Sub / Fdr Meter Combination	13	2.98%
Sub Metered -> 1 Fdr not Metered	2	0.46%
Sub Metered -> 2 or more Fdrs not Metered	4	0.92%
Sub not Metered -> All Fdrs Metered	189	43.35%
Substation not Mapped	192	44.04%
<b>Total</b>	<b>436</b>	

## Feeder breakdown

Fdrs Metered	832	76.97%
Metered via Sub meter	45	4.16%
Metered via Fdr meter	787	72.8%
Fdrs Not Metered	3	0.28%
Fdrs Not Mapped	246	22.76%
<b>Total</b>	<b>1081</b>	

## Balancing Non Tech Loss

	Fdrs	Meters	ED kWh	NTL kWh	NTL %	NTL % 12mma	Fdrs < 30%
KwaZulu-Natal Operating Unit	832	730	533787039	71014186	13.3%	17.44%	470
Empangeni Zone	196	163	188804732	24083369	12.76%	16.43%	94
Newcastle Zone	238	220	117964641	13138307	11.14%	16.11%	146
Pietermaritzburg Zone	398	347	227017666	33792510	14.89%	18.89%	230

- The case shows how the systemization of losses reduction in all business levels with the focus on the lowest level of the network at MV is done.
- For the systemisation and automisation of accurate loss calculations there are data requirements for energy delivery, energy consumption and network/configuration as well as predefined business rules adjustable to business needs.
- Network in a form of stats metering equipment and operating technology infrastructure needs to be integrated to enable the flow of the data required.
- FBA software is fed with business knowledge and experience to ensure automation of this energy balancing process in all business areas.
- Automating the calculation process gives allowance for more time to be invested in investigations and analysis.



**Thank you**